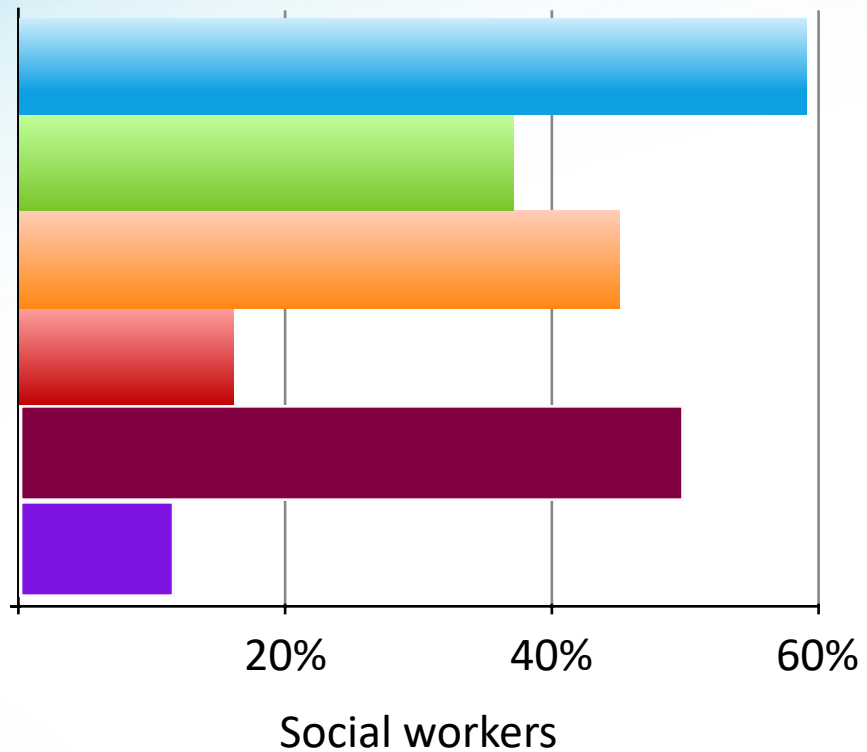


STSW COVID-19 Survey

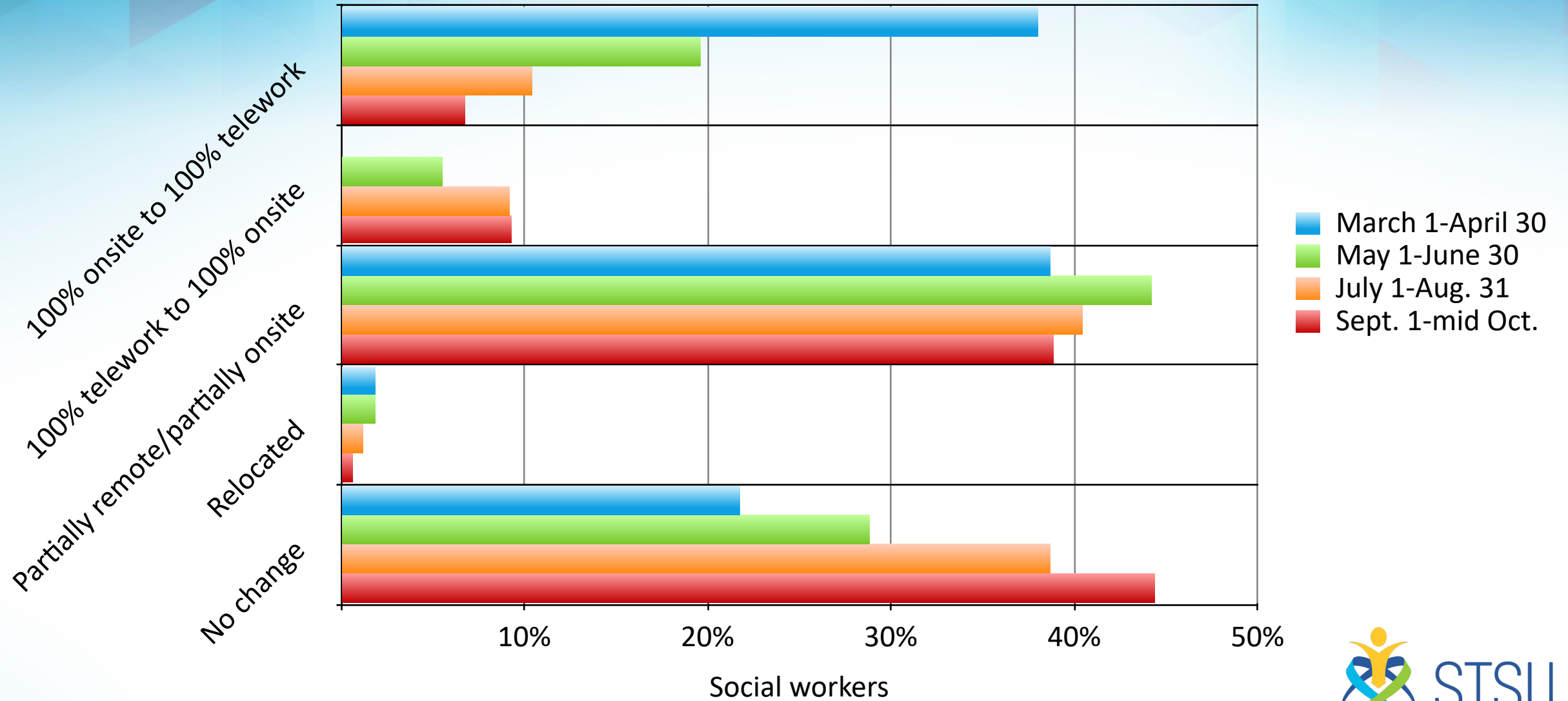
*Survey was sent to 418 STSW members,
161 of whom responded.*

Team challenges due to COVID

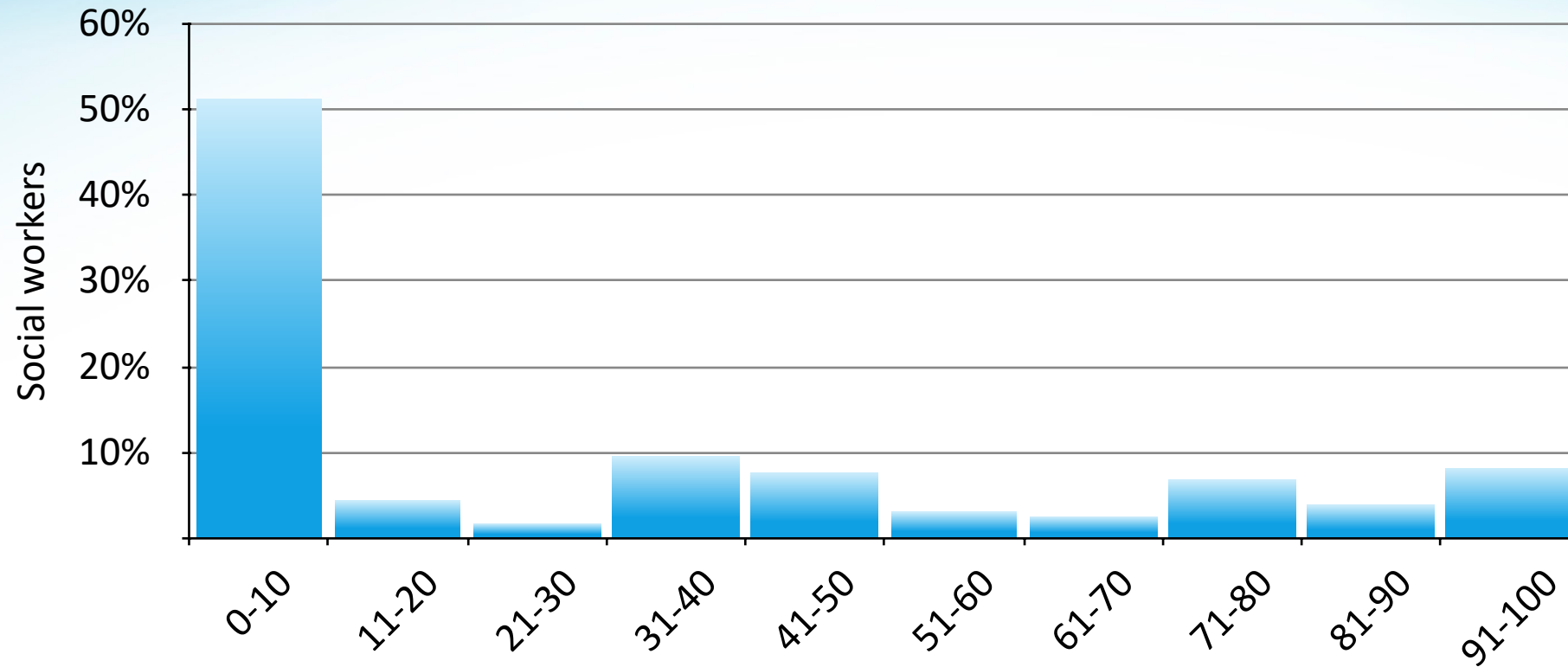


- My team had to stop doing surgeries temporarily.
- My team had to stop doing evaluations temporarily.
- Patient education classes/support groups stopped temporarily.
- Patient education classes/support groups stopped indefinitely.
- Patient education classes moved online.
- My team did not experience any disruption.

Worksite changes from pre-pandemic

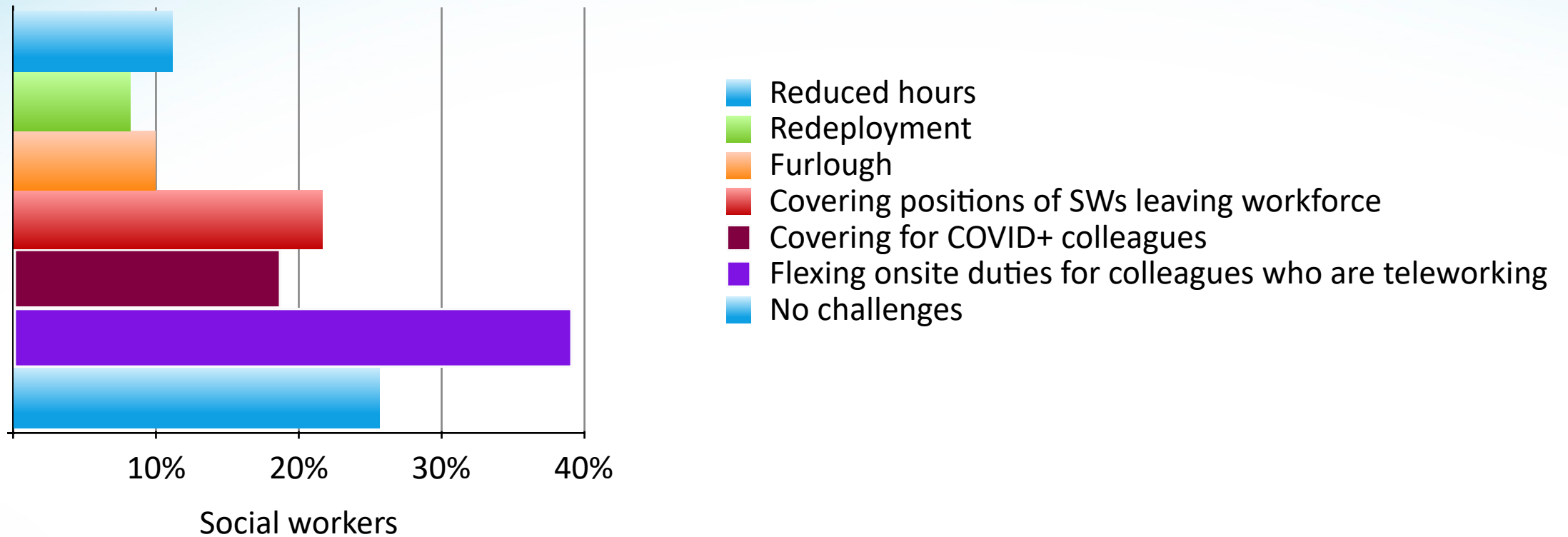


Current time working remotely

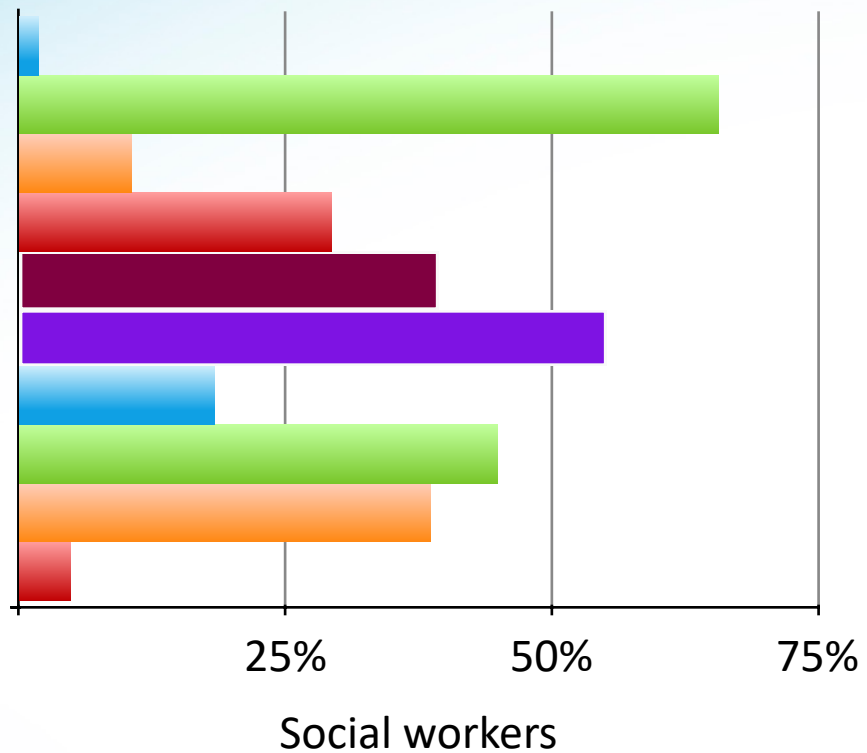


% of time working remotely in mid-October, 2020

Staffing challenges due to COVID

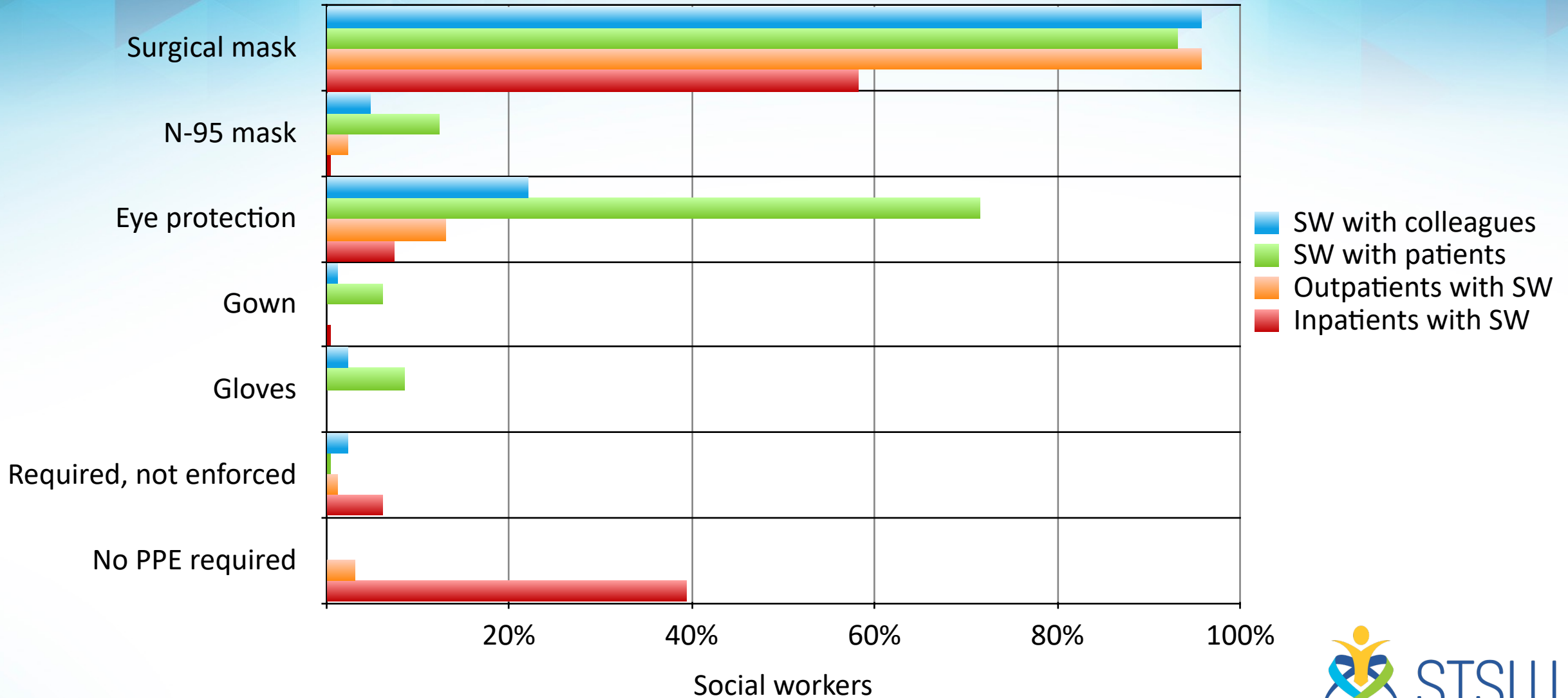


Personal challenges due to COVID

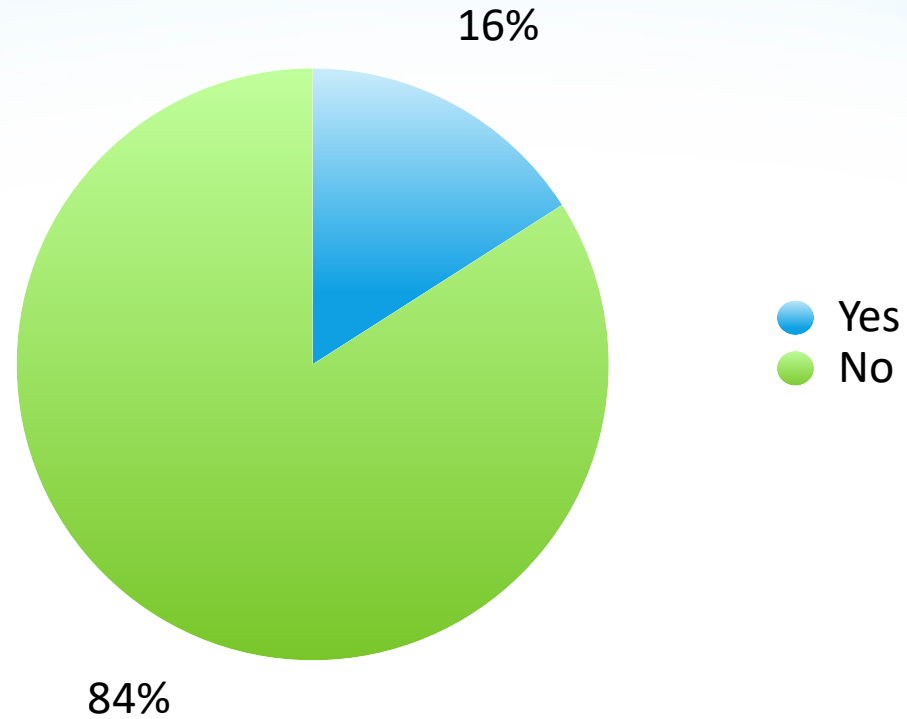


- Sick leave due to contracting COVID
- Anxiety about contracting COVID at work
- Requesting accommodations due to age/health issues
- Juggling telework and kids' virtual learning
- Finding private space for telework
- Learning new methods for telework
- Expenses from setting up a home office
- Technology failures
- Discomfort with wearing PPE
- No personal challenges

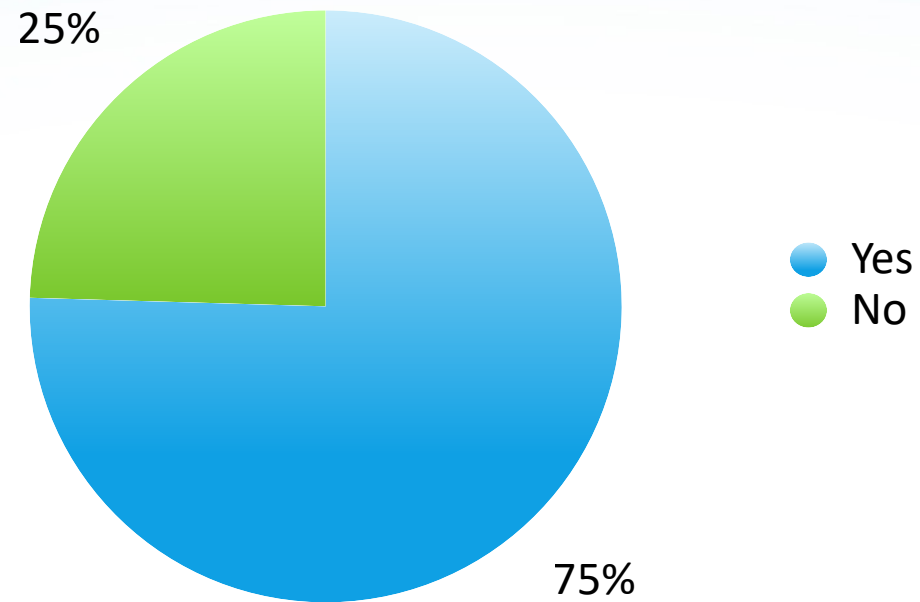
PPE required, COVID not presumed



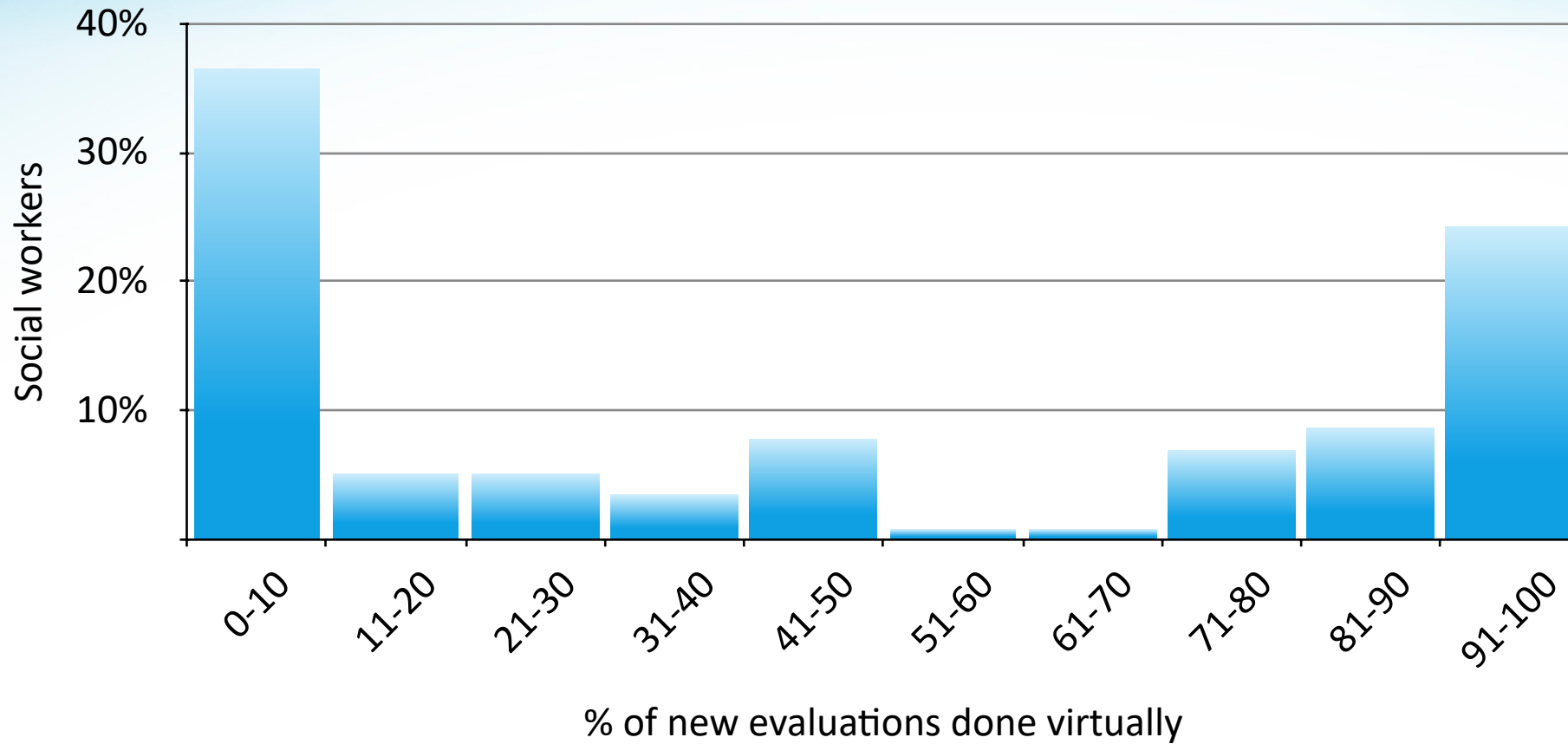
Do you see COVID+ patients?



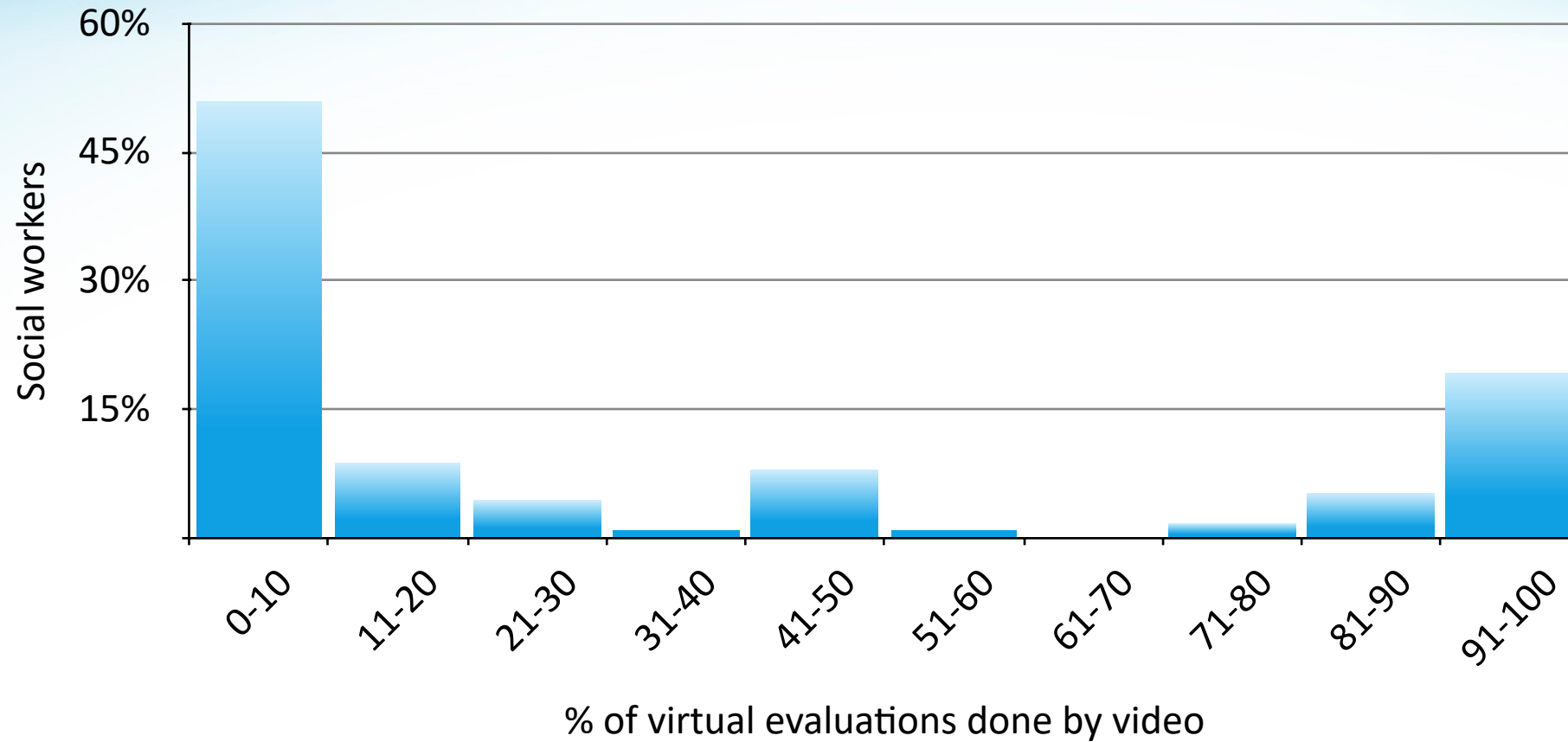
Do you provide any virtual care now, by phone or video, that you would not have provided virtually prior to the pandemic?



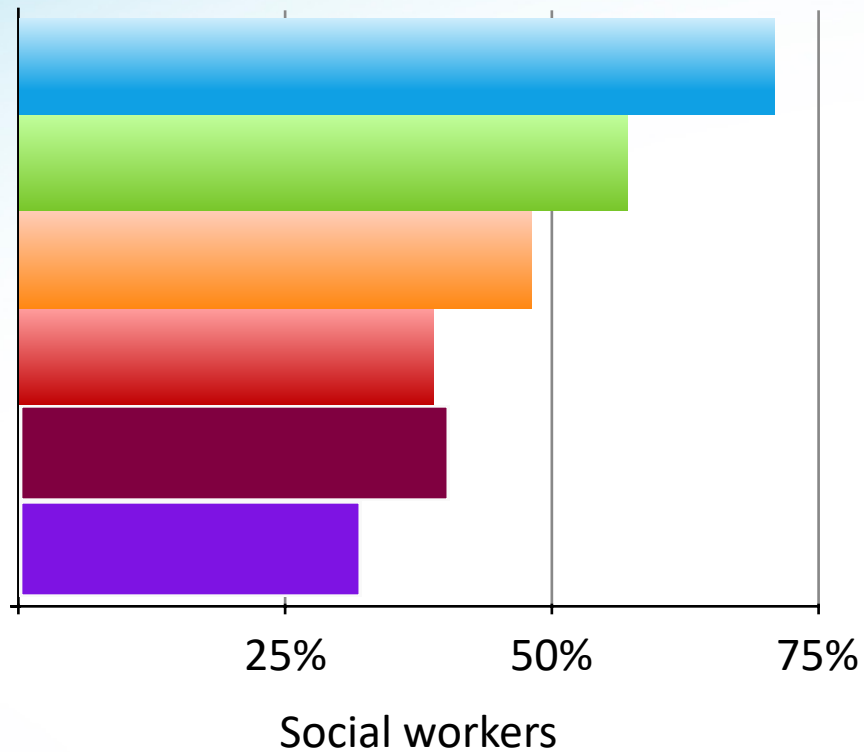
New evaluations done virtually



Virtual evaluations done by video

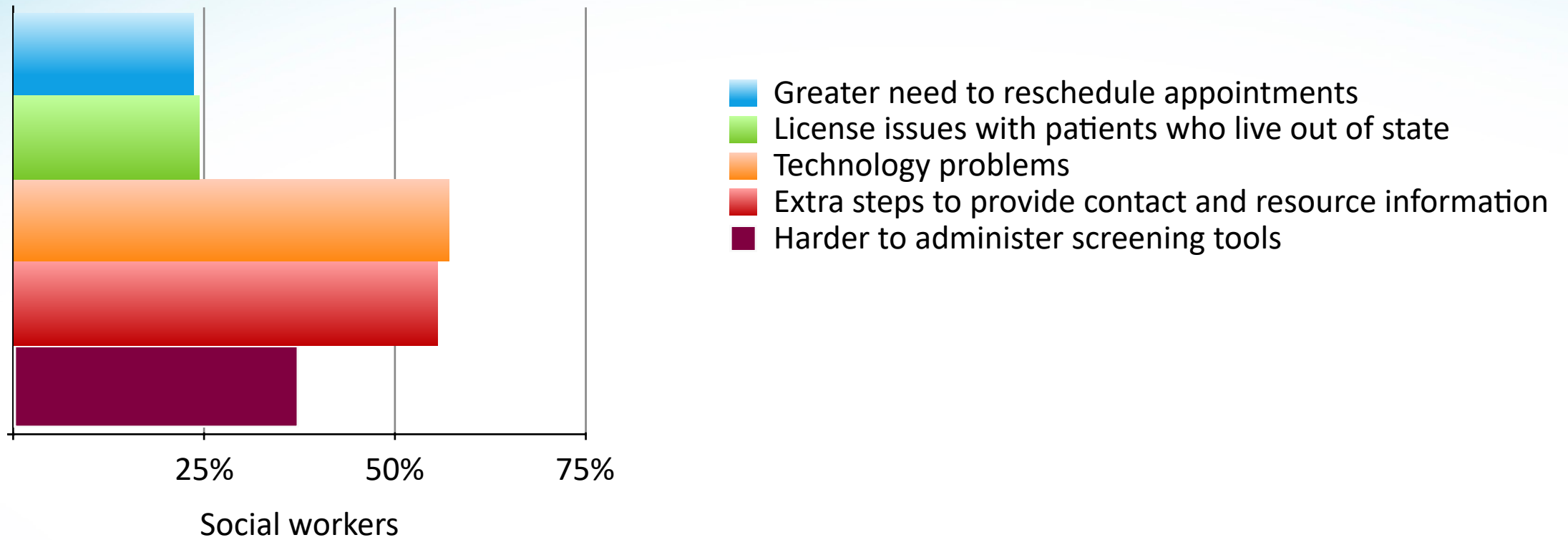


Challenges with virtual care (1 of 2)

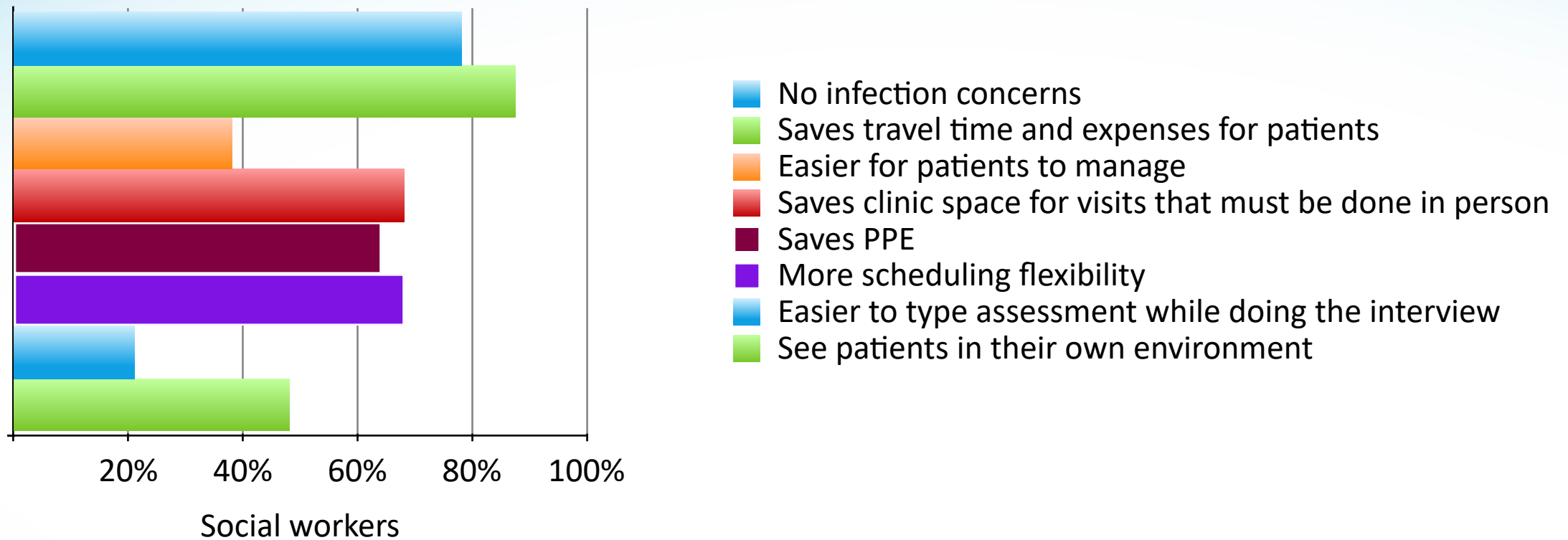


- Harder to assess body language
- Harder to establish rapport
- Harder to include caregivers in the initial evaluation
- Privacy for sensitive questions
- Patients seem more distracted.
- I feel more distracted.

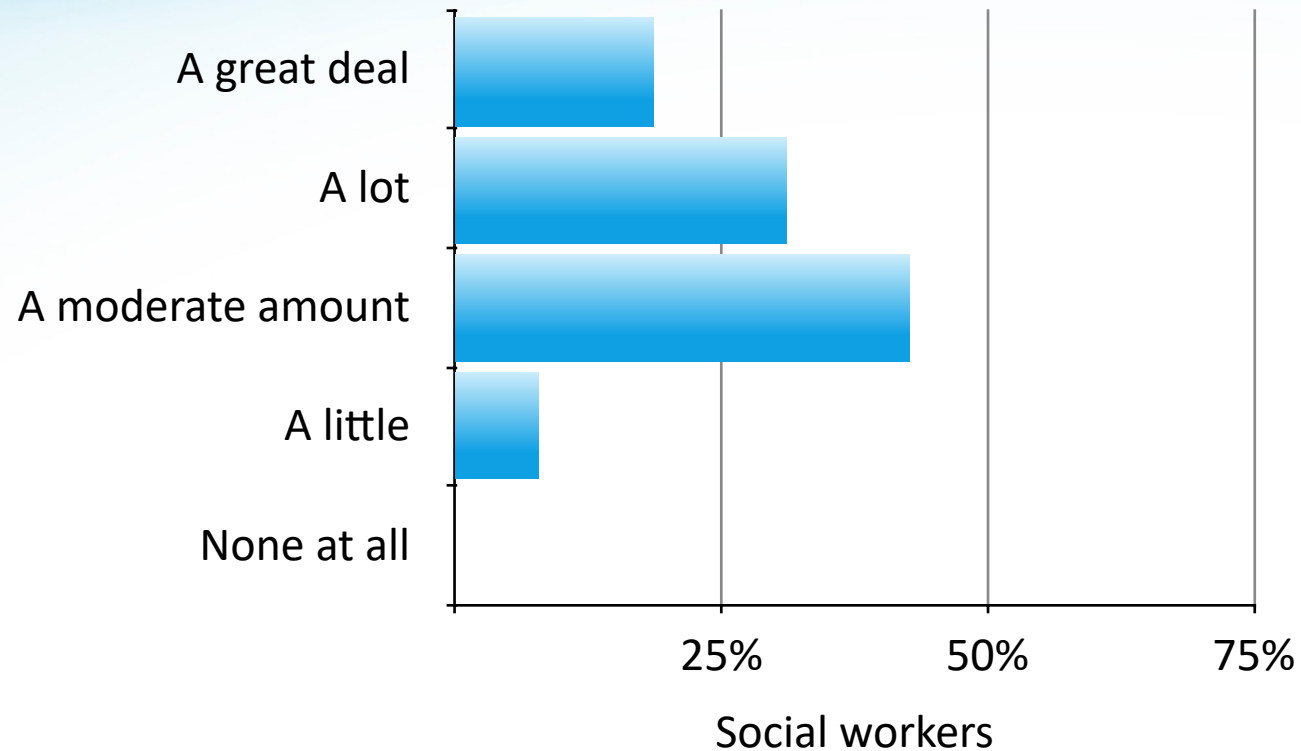
Challenges with virtual care (2 of 2)



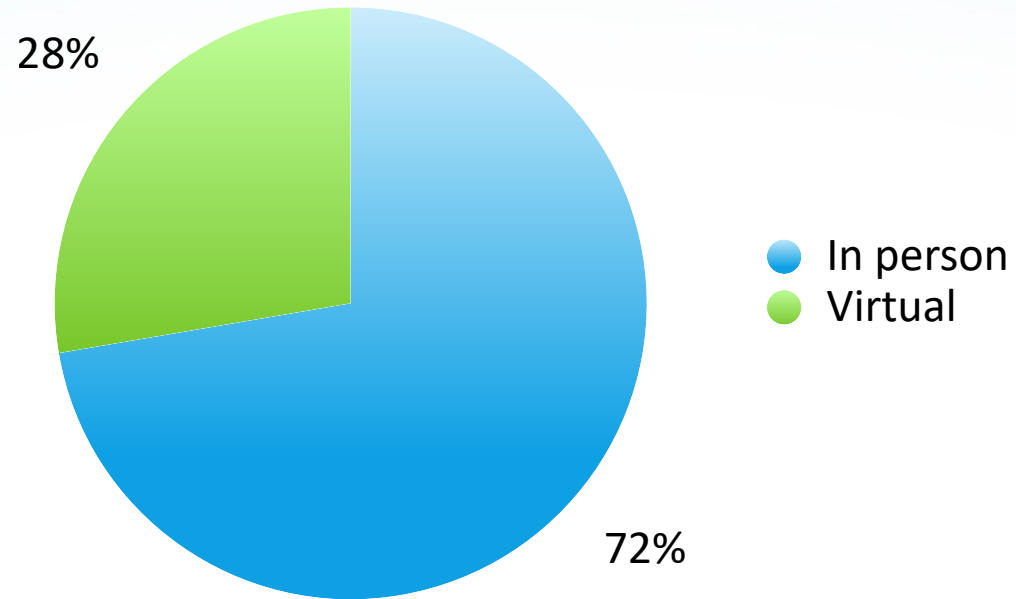
Opportunities with virtual care



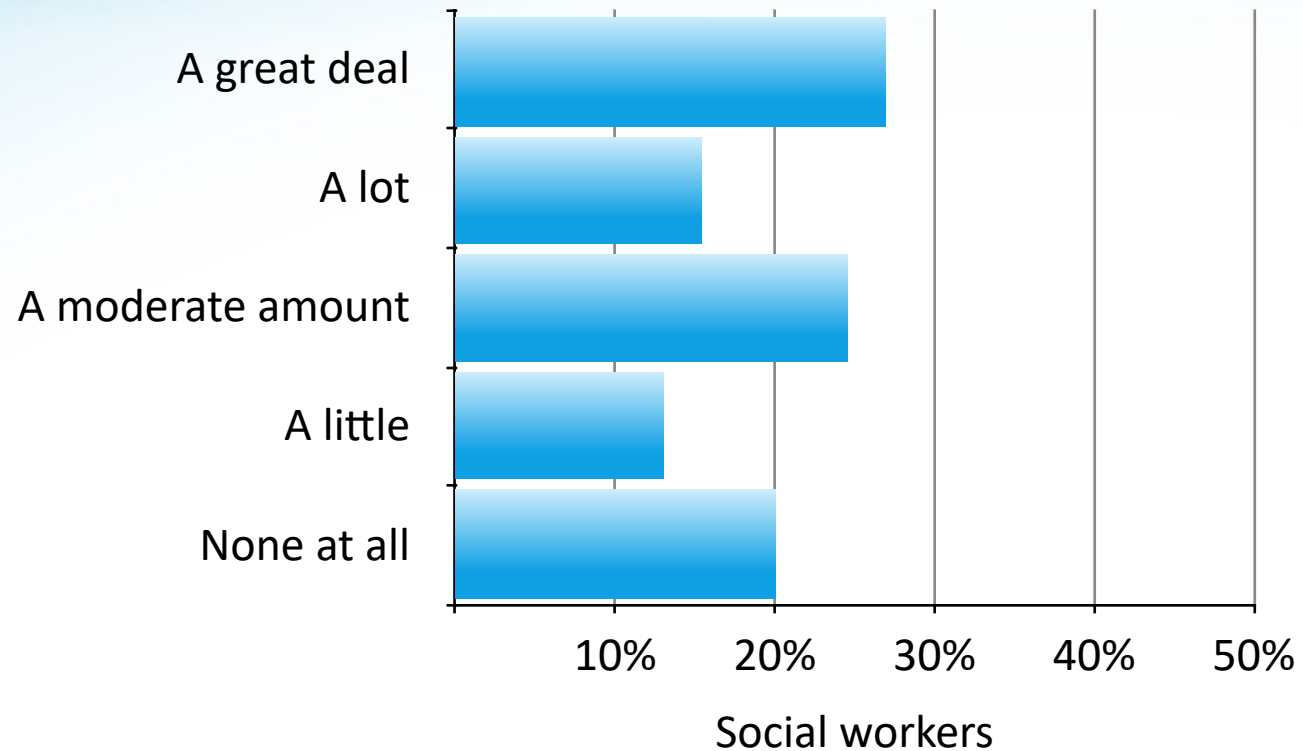
Telehealth meets patients' needs?



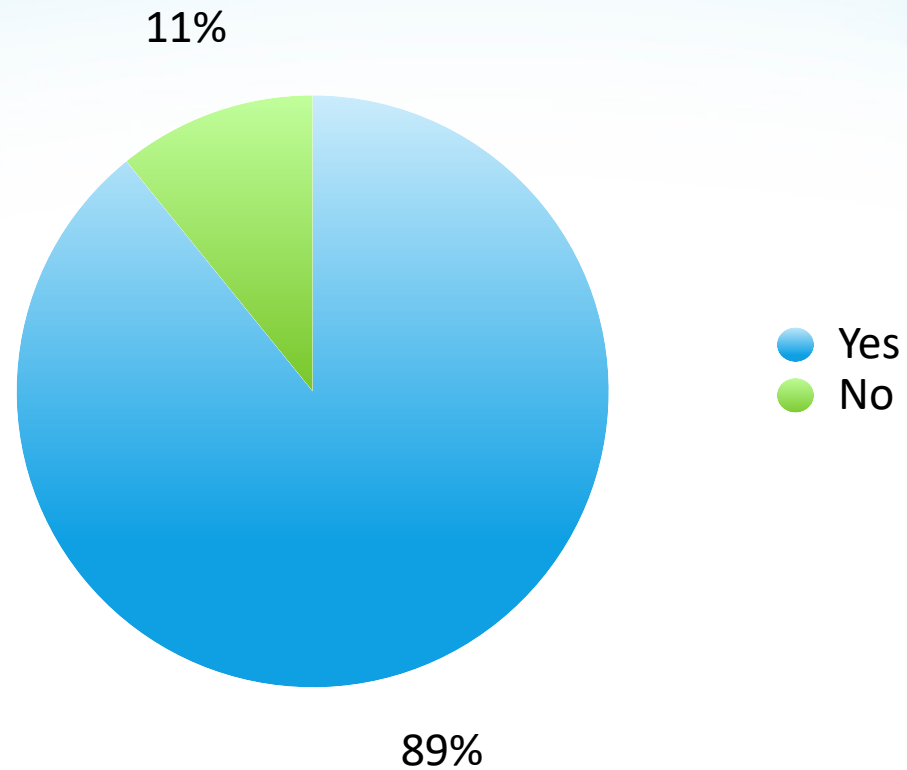
Which mode of evaluation do you prefer at this point?



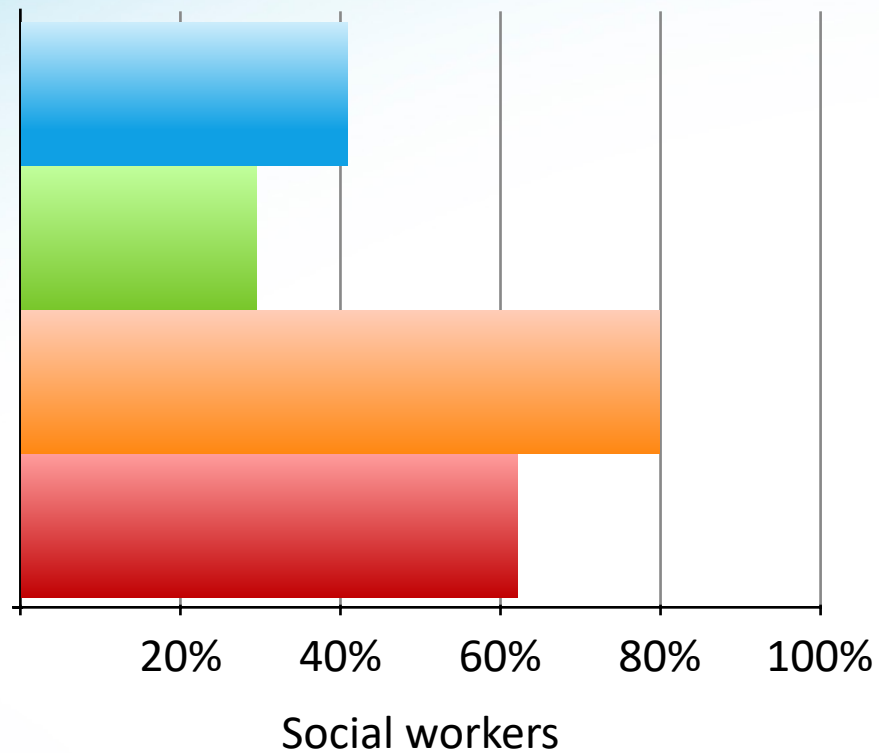
Is your institution taking your preference into consideration?



Do you do any in-person care now?



Challenges with in-person care



- Harder to assess body language due to PPE
- Harder to establish rapport due to PPE
- Harder to hear or be heard due to PPE
- Harder to include caregivers due to visitor limitations